



236 3rd Avenue North
Franklin, TN 37064

HIPAA Notice and Privacy Policy

Clinicians' Policies and Practices to Protect the Privacy of Your Health Information

THIS **NOTICE** DESCRIBES HOW PSYCHOLOGICAL, MEDICAL, AND OTHER HEALTH-RELATED INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

I. Uses and Disclosures for Treatment, Payment, and Health Care Operations

Red Deer Sleep and Health Psychology, PLLC (hereafter, Red Deer) *clinicians* and their support staff may *use* or *disclose* your *protected health information (PHI)*, for *treatment, payment, and health care operations* purposes with your *consent*. To help clarify these terms, here are some definitions:

- “*PHI*” refers to information in your health record that could identify you.
- “*Clinician*” refers to any mental health professional who provides clinical services. At Red Deer this currently includes psychologists.
- “*Treatment, Payment and Health Care Operations*”
 - *Treatment* is when your Red Deer clinician provides, coordinates or manages your health care and other services related to your health care. An example of treatment would be when the clinician consults with another health care provider, such as your family physician or another mental health professional.
 - *Payment* is when Red Deer obtains reimbursement for your healthcare.
 - *Health Care Operations* are activities that relate to the performance and operation of Red Deer’s office practices. Examples of health care operations are



quality assessment and improvement activities, business-related matters such as audits and administrative services, and case management and care coordination.

- “*Use*” applies only to activities within Red Deer such as sharing, employing, applying, utilizing, examining, and analyzing information that identifies you.
- “*Disclosure*” applies to activities outside of Red Deer such as releasing, transferring, or providing access to information about you to other parties.
- “*Consent*” means that you give prior permission. You give Red Deer consent to handle your PHI as outlined in this Notice when you sign the Patient Acknowledgement form.

II. Uses and Disclosures Requiring Authorization

Your Red Deer clinician may use or disclose PHI for purposes outside of treatment, payment, and health care operations when your appropriate authorization is obtained. An “*authorization*” is written permission above and beyond the general consent that permits only specific disclosures. In instances when your clinician is asked for information for purposes outside of treatment, payment and health care operations, the clinician will obtain an authorization from you before releasing this information. The clinician will also need to obtain an authorization before releasing your psychotherapy notes.

“*Psychotherapy notes*” are notes the clinician has made about conversations with you during a private, group, joint, or family counseling session, which have been kept separate from the rest of your medical record. These notes are given a greater degree of protection than PHI.

You may revoke all such authorizations (of PHI or psychotherapy notes) at any time, provided each revocation is in writing. You may not revoke an authorization to the extent that (1) the clinician has relied on that authorization; or (2) if the authorization was obtained as a condition of obtaining insurance coverage, and the law provides the insurer the right to contest the claim under the policy.

III. Uses and Disclosures with Neither Consent nor Authorization

Your Red Deer clinician may use or disclose PHI without your consent or authorization in the following circumstances:

- **Child abuse:** If the clinician has knowledge of any child who is suffering from or has sustained any wound, injury, or disability, or physical or mental condition of such a nature as to reasonably indicate that it has been caused by brutality, abuse, or neglect, the clinician is required by law to report such harm immediately to Tennessee Child Protective Services or to the judge having juvenile jurisdiction, or to the office of the sheriff or the chief law enforcement official of the municipality where the child resides.



Also, if the clinician has reasonable cause to suspect that a child has been sexually abused, the clinician must report such information, regardless of whether the child has sustained any injury.

- **Adult and domestic abuse:** If the clinician has reasonable cause to suspect that an adult who is vulnerable physically, mentally, or emotionally has suffered abuse, neglect, or exploitation, the clinician is required by law to report such information to the Tennessee Department of Human Services.
- **Health oversight:** If a complaint is filed against the clinician with the Tennessee Board of Examiners in Psychology (or other appropriate state Board of Examiners), the Board has the authority to subpoena confidential mental health information from me relevant to that complaint.
- **Judicial or administrative proceedings:** If you are involved in a court proceeding and a request is made for information about the professional services that a Red Deer clinician has provided you and/or the records thereof, such information is privileged under state law, and the clinician must not release this information without your written authorization or a court order. This privilege does not apply when you are being evaluated for a third party or where the evaluation is court ordered. The Red Deer clinician must inform you in advance if this is the case.
- **Serious threat to health or safety:** If you communicate to your clinician an actual threat of bodily harm against a clearly identified victim, and the clinician has determined or reasonably should have determined that you have the apparent ability to commit such an act and are likely to carry out the threat unless prevented from doing so, the clinician is required to take reasonable care to predict, warn of, or take precautions to protect the identified victim from your violent behavior.
- **Client's threat to harm self:** If a client is deemed to be an immediate threat of harm to self, the Red Deer psychologist may be obligated to seek hospitalization for him/her, or to contact family members or others (including law enforcement) who can help provide protection.
- **Workers' compensation:** If you file a worker's compensation claim, and the clinician is seeing you for treatment relevant to that claim, the clinician must, upon request, furnish to your employer or insurer, and to you, a complete report as to the claimed injury, the effect upon you, the prescribed treatment, and estimate of duration of treatment, if any, and a statement of charges.



IV. Patient's Rights and Clinician's Duties

Patient's Rights:

- **Right to Request Restrictions** You have the right to request restrictions on certain uses and disclosures of PHI about you. However, the Red Deer clinician is not required to agree to a restriction that you request.
- **Right to Receive Confidential Communications by Alternative Means and at Alternative Locations** – You have the right to request and receive confidential communications of PHI by alternative means and at alternative locations. (For example, you may not want a family member to know that you are seeing a clinician. Upon your request, your bills will be sent to another address.)
- **Right to Inspect and Copy** – You have the right to inspect or obtain a copy (or both) of PHI in Red Deer's mental health and billing records used to make decisions about you for as long as the PHI is maintained in the record. On your request, the Red Deer clinician will discuss with you the details of the request process.
- **Right to Amend** – You have the right to request an amendment of PHI for as long as the PHI is maintained in the record. The clinician may deny your request. On your request, the clinician will discuss with you the details of the amendment process.
- **Right to an Accounting** – You generally have the right to receive an accounting of disclosures of PHI regarding you. On your request, the clinician will discuss with you the details of the accounting process.
- **Right to a Paper Copy** – You have the right to obtain a paper copy of the notice from Red Deer upon request, even if you have agreed to receive the notice electronically.

Clinician's Duties:

- Red Deer is required by law to maintain the privacy of PHI and to provide you with a notice of its legal duties and privacy practices with respect to PHI.
- Red Deer reserves the right to change the privacy policies and practices described in this notice. Unless Red Deer notifies you of such changes, however, Red Deer is required to abide by the terms currently in effect.
- If Red Deer revises its policies and procedures, Red Deer will notify you by mail, phone, fax, or e-mail.

V. Questions and Complaints

If you have questions about this notice, disagree with a decision a Red Deer makes about access to your records, or have other concerns about your privacy rights, you may contact the Red Deer Privacy Officer, Dr. Skyler Shollenbarger at 931-219-9778, ext. 1

If you believe that your privacy rights have been violated and wish to file a complaint with Red Deer's office, you may send your written complaint to Dr. Skyler Shollenbarger, 236 3rd Avenue North, Franklin, TN, 37064. You may also send a written



complaint to the Secretary of the U.S. Department of Health and Human Services. Red Deer's Privacy Officer can provide you with the appropriate address upon request.

You have specific rights under the Privacy Rule. Red Deer will not retaliate against you for exercising your right to file a complaint.

VI. Effective Date and Changes to Privacy Policy

This notice will go into effect on June 21, 2024

Red Deer reserves the right to change the terms of this notice and to make the new notice provisions effective for all PHI maintained by Red Deer. Red Deer will notify you by mail, phone, fax, or e-mail of the revision of notice and make the revised notice available any of its offices. If needed, Red Deer will also provide a revised notice by mail, e-mail, or fax. Additionally, the notice will be made available on Red Deer's website www.reddeerpsych.com.

VII. Acknowledgement of Receipt of Privacy Notice

Under the Health Insurance Portability and Accountability Act of 1996 (HIPAA), you have certain rights regarding the use and disclosure of your protected health information. By checking the box below, you are acknowledging that you have received a copy of HIPAA Notice of Privacy Practices.